

Privacy Notice

Dental Care Office

Last update date: dd/mm/yy

At Dental Care office we care about the privacy of your data and are committed to protecting it. This Privacy Notice (hereinafter referred to as the “**Notice**”) is here to help you to understand how your personal data is processed when you're using our website, located at <https://dentalcareoffice.com/> (“**Website**”).

1. Who is responsible for processing your data?

The data controller for data subjects in Lviv is Zablotskyy clinic LLC (legal entity identification code: 25544110), registered at: Ukraine, 79000, Lviv, 20 Kopernika st., apt. 1.

The data controller for data subjects in Kyiv is Professor Zablotskyy clinic LLC (legal entity identification code: 36424107), registered at: Ukraine, 01133, Kyiv, 5 Novohospitalna st.

In this document, we will call ourselves "**Dental care office**", "we" or "ours".

If you have any questions about your personal data, you can contact us at: zablotskyy.web@gmail.com. You can also email us at one of our mailing addresses.

2. How do we collect and use data?

When you access our Website we will automatically receive certain technical data, you can provide some data yourself.

2.1. Automatically collected data.

We automatically collect certain data to operate, maintain and improve our Website. Such data includes:

- **Browser and device information:** we receive information about the device which you are using (type, model, etc.) also we receive information about your browser (type, version, language, etc.)
- **Usage information:** we collect the information relating to the usage of the Website, including your actions on the Website if such actions are present;
- **Cookies and similar technologies.** We use cookies for analytical purposes and to provide you with the features of our Website. You may disable cookies in your browser settings at any time. Find out more about our use of cookies in [section 4](#) of this Notice.

2.2. Data you give us.

In order to provide you with some features of our Website, we may ask you for some data. Such data includes:

- **Contact data:** name, e-mail address, phone number.
- **Appointment data:** Name, phone number, email, city.
- **Phone call data:** Date and time of the call.

3. Why do we use your data?

3.1. Provide you with access to our Website. We process your personal data to provide you with access to our Website so that you can view its pages and see its contents. Data is also processed to help you plan a visit to our Clinics.

3.2. To improve your interaction with our Website. We may use some of your personal data to improve your interaction with our Website, including: for analysis and statistics, as well as for the development of new websites.

3.3. Marketing. If you give us your consent, we will use your data for direct marketing. You can always withdraw your consent by sending us an email to zablotskyy.web@gmail.com.

3.4. Compliance with legal requirements. We may process certain personal data in order to comply with legal requirements.

4. Use of cookies.

A cookie is a file stored on a user's hard disk containing user information. Usually, we use cookies for analytical purposes. The links below provide information about cookie settings for browsers:

- [Internet Explorer](#)
- [Firefox](#)
- [Microsoft Edge](#)
- [Chrome](#)
- [Safari](#)

Also, you can opt-out by visiting the [Network Advertising Initiative Opt Out page](#).

5. How do we share and disclose data?

We may share your personal data under the following conditions:

5.1. Safety, Legal purposes, and Law enforcement. We will disclose your personal data to third parties to the extent necessary to:

- comply with a government request, a court order or applicable law;
- defend ourselves against third-party claims;
- assist in fraud prevention or investigation

5.2. Business transfers. We will not sell your personal data to any company or organization. However, we may transfer your personal data to a successor entity. In such an event, we will notify you before your personal data is transferred and becomes subject to a different privacy statement, you will be able to opt-out of transferring your data to the new owner.

5.3. With your consent. In cases where you have provided your consent, we may share your personal data, as described at the time of consent.

5.4. Third-party service providers. We use the services of third parties to process personal data on our behalf. For example, for, e-mailing, research and analysis, etc. When using the services of third parties, we conclude agreements that require them to take appropriate technical and organizational measures to protect your personal data.

6. How do we handle your data?

6.1. Security. We provide industry-standard physical, electronic, and procedural safeguards to protect personal data we process and maintain. For example, we take reasonable operational and technical measures to limit access to your data. For example, data which we receive is available only to authorized employees.

If you have a reason to believe that your interaction with our Website is no longer secure, please immediately notify us by contacting us in writing at zablotskyy.web@gmail.com.

6.2. Retention of your personal data. We retain your personal data for as long as necessary to fulfill the purposes described in this Notice. Usually, the retention period of your personal data does not exceed 5 years from your last visit to our clinic unless legislation obliges us to store personal data longer.

7. How can you manage your personal data?

If you would like to access, review, update, rectify, and delete any personal information we hold about you, or exercise any other of your rights such as a right to object or restrict processing and a right to data portability, you can email us at zablotskyy.web@gmail.com. In case you are unhappy with how we handle your data, you have a right to lodge a complaint with a supervisory authority.

8. How do we update this Notice?

Applicable law and our practices change over time. If we decide to update our Privacy Notice, we will post the changes on our Website. If we materially change the way in which we process your personal data, we will provide you with prior notice, or where legally required, request your consent prior to implementing such changes. We strongly encourage you to read our Privacy Notice and keep yourself informed of our practices.